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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Eric OWHADI et al.)	Examiner:	T. T. Tran
)		
Serial No.:	10/652,892)	Art Unit:	2179
)		
Filed:	August 29, 2003)	Our Ref:	500201991-02US
)		B-5223 621219-2
For:	"TECHNICAL SUPPORT SYSTEMS)		
	AND METHODS FOR USE IN)	Date:	April 27, 2007
	PROVIDING TECHNICAL SUPPORT")		
)	Re:	<i>Non-Final Office Action</i>

AMENDMENT AND RESPONSE

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In reply to the non-final Office Action mailed on February 2, 2007, a response to which is initially due by **May 2, 2007**, Applicants submit this paper. Please amend the above-identified application as described below and consider the following remarks. **All amendments and remarks herein are made without prejudice.**

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 6 of this paper.